

CQI: EVERYBODY'S BUSINESS

Northern Territory Continuous Quality Improvement Strategy

COMMUNIQUE IN QUALITY

WELCOME TO THIS EDITION



What's inside

Edition 3

2016
CQI COLLABORATIVE
15TH & 16TH November
Alice Springs

- Shared Learning
- Networking
- Success Stories
- Problem Solving
- Be inspired
- Innovative ideas

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Photos source: <http://www.flickr.com/photos/choconancy/>



CQI Collaborative Workshop 2016 15th and 16th November Alice Springs

Registration for this workshop is open now. [Click here](#) for registration form

Come to the CQI Collaborative and enjoy an environment of shared learning—you will hear how other health services bring CQI to life, engage the HC team and the community, and how they have used their data to implement improvements on the ground—all of which have the aim of improving health outcomes.

There will be a focus on good news stories and opportunities to discuss ideas and strategies for improvement that you can take back to your own workplace. Some of the topics this year include Clinical Governance, CQI Research, Health Literacy, Care Coordination, Men's Health and Human Resources.

Who can attend: Any clinician or other Health Service staff working in Aboriginal Primary Health Care—NT Government and ACCHS

For further details visit <http://www.amsant.org.au/> or contact:



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CQI Slogan Competition still on!!

Send in your ideas for a fresh, new slogan for our CQI strategy! All ideas will be considered but only ONE will be the winner. It could be you! The Winner will be selected by the NT CQI Strategy Steering Committee and announced at the CQI Collaborative in November. There will be a prize for the winning entry.

CQI IS Everybody's Business but how else could we promote the benefits of taking a CQI approach to our work?? Send your entry in to: cqiadmin@amsant.org.au



CQI Workshop for the Aboriginal Workforce Maningrida



This month Kerry and I delivered a one-day CQI Workshop for the Aboriginal Workforce in Maningrida. There were participants from many agencies, including the health service, Malabam and Family as First Teacher (FAFT). It was a great day with much enthusiasm, energy and great ideas from the participants.

We covered CQI “in-a-nutshell” and had heaps of fun and games with blocks, ropes, birds and hats – learning the tools of the trade; DOPE personality tests, PDSA, Six Thinking Hats, SWOT tool.



We looked at Maningrida’s local context and quality activities already being done. In groups, they discussed what they saw as the main health issues and priorities of the community. The groups identified RHD, child health and preventive health as the main issues. We used the Six Thinking Hats tool to look at health from different perspective; this was a very valuable exercise for the group and the facilitators. We have now booked in One21Seventy RHD and youth health audit and SAT for the coming months and will have several participants from this workshop assist.

We used the SWOT tool to evaluate the day. The general feeling was that they had all learnt a lot and had heaps of fun! They requested another workshop soon. So, I think we may have a few new CQI champions in Maningrida!

Written by: Kelly Hosking



ONE21SEVENTY FOUNDATION SKILLS TRAINING ALICE SPRINGS



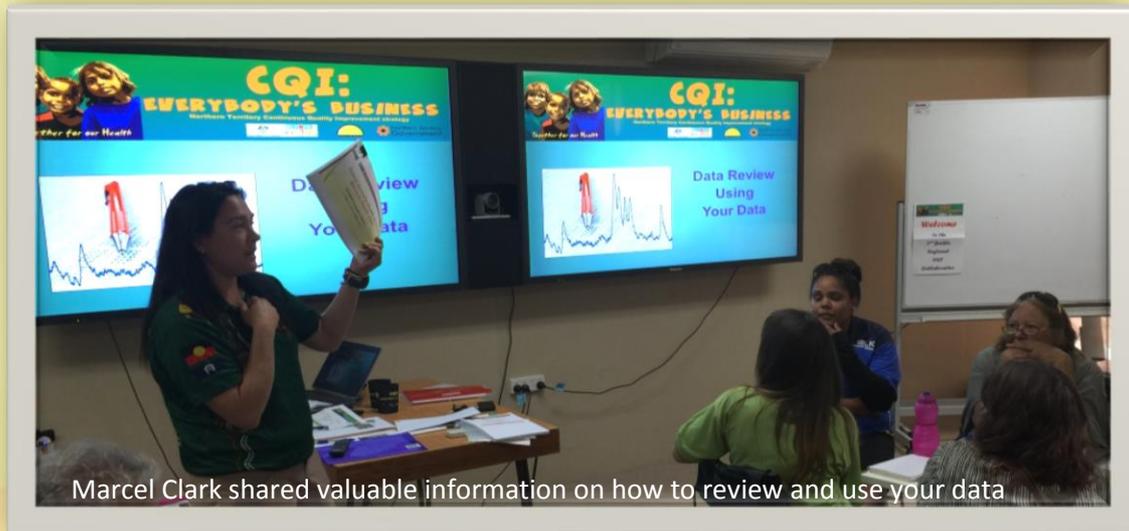
One21seventy Foundation Skills Training was held in Alice Springs in August 2016. This workshop was attended by clinicians from NTG – Central Australia and the Barkly, Bagot Clinic, Fred Hollows, Anyinginyi Health Service, Batchelor Institute, NTPHN and Ngaanyatjarra Health Service.



Louise McMillan CAHS Preventive Chronic Disease Educator, Kerry Copley, Cathy Timcke Katherine West Health Board CQI Facilitator, Jamie Watson CAHS Nutritionist



Barkly Regional CQI Collaborative 16th August 2016



On the 16th August 2016 we came together to share the successes and the barriers that we face here in the Barkly whilst providing good quality Primary Health Care Services. It was an opportunity to get together, identify shared barriers, celebrate the successes and showcase the work that is being undertaken to improve the quality of the service that is provided to the clients within the Barkly Region.

The day included presentations from a number of speakers from both Anyinginyi Health Aboriginal Corporation and the NTG Health Service staff. The Focus was on Child Health and the presentations included:

- Acknowledgement of Country by Kellie Brahim;
- Welcome and opening by Ruth Heather;
- Introductions, Data Makes You Smarter and the National CQI Strategy by Louise Patel;
- Understanding and Using your Data by Marcel Clark;
- Alpururulam Recall System by Bev McCormack;
- Enablers and Barriers at the Ali-Curung Health Centre by Colleen Court;
- Nutrition by Emily Bonnell;
- Child Appropriate Eye Health Checks by Marie O'Hara;
- Streptococcal A Infections by Frances Colahan;
- Rheumatic Heart Disease by Seeba Varghese;
- Cultural Aspects of Care by Linda Turner;
- Motivational Interviewing around SNAPE by Brendan Abrams;
- Yarning tool and the AOD Remote Workforce by Dianne Mayers;
- The Grow Well Program Overview by Patricia Frank; and
- Closing and Overview by Barb Shaw.



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The significant amount of knowledge and expertise was highlighted by the quality and strength of the presentations and the information that was shared. The partnership between Anyinginyi Health Aboriginal Corporation and the Department of Health was only strengthened by the support and admiration that was seen and felt within the room.

A special thanks must go to Nick Foster and Andrew Baker, from Anyinginyi Sport and Recreation Gym, who came along after lunch to support our change of state component, Nick guaranteed that no one got tired after lunch.

In the Barkly we try and incorporate some laughter into everything we do and this was no exception. Between the videos and the presentations there was a lot of sharing, networking and new relationships developed. This included the sharing of resources and telephone numbers if anyone needed additional support.

Feedback from the local Collab has been excellent and there have been a number of requests come in already about an additional Collab next year around Chronic Disease Management in the Barkly. So watch this space in April next year and you can see how our next one goes.

*Written by Marcel Clark
Barkly CQI Facilitator*



The Fred Hollows “Trachoma Elimination Program”



Central Australia Health Service Strong Women Strong Babies Strong Culture Program, working in partnership with The Fred Hollows Foundation, Centre for Disease Control and the University of Melbourne’s Indigenous Eye Health Unit, came together to deliver the Trachoma Elimination Program. This aims to work towards the elimination of blindness caused by trachoma in Australia.



AHP Project Officer Julie Wright coordinates this unique program in Central Australia working with remote communities in the Warlpiri region, to increase community engagement with the program and thereby increase the number of Indigenous Australians being screened and treated for trachoma in endemic communities in the Northern Territory.

Part of the program is to facilitate community participation through education and health promotion initiatives to support and increase awareness of hygiene behaviours that will assist with the prevention of trachoma. Community engagement and Aboriginal Workforce Aboriginal Community Workers, Community Based Workers and AHPs help facilitate community participation to ensure that trachoma programs are responding appropriately to community needs and being delivered in a culturally appropriate way. This education ensures that the implementation of health promotion initiatives and hygiene education projects such as “face washing, wash your hands and blow your nose hygiene education programs” are matched to community needs.



Julie Wright (also a CQI Steering Committee member) at the Willowra Hygiene Education Party, delivering key hygiene messages, hygiene activities and ensuring everyone got a show bag full of hygiene products. Part of the program is to promote eating good foods and participating in physical activities.



CRE IQI – Masterclasses

18th and 21st October – Darwin

There will be a CRE-IQI Face to Face meeting in Darwin at the Charles Darwin University on Wednesday, 19 and Thursday, 20 October 2016 from 9am to 5pm. Attendance at the CRE-IQI is by invitation only, however there are opportunities to attend two CRE-IQI Masterclasses to be held on Tuesday and Thursday of that week.

The CRE-IQI Masterclasses will be held at the same location noted above; the first on Tuesday, 18 October from 1.30pm to 5pm, and the second on Friday, 21 October from 9am to 12.30pm. Flyers with the full details of the masterclasses can be found on the AMSANT website: <http://www.amsant.org.au/>

There are no charges to attend the masterclasses and everyone is welcome to register for either one or both sessions. Numbers are limited therefore prior registration is necessary.

Masterclass # 1

Systems Thinking for Continuous Quality Improvement in Healthcare

Facilitated by **Professor Ross Bailie**

Date: Tuesday, 18 October 2016

Time: 2:00pm to 5:00pm

Masterclass # 2

Masterclass: Using Continuous Quality Improvement Data for Wide-scale Improvement in Primary Health Care

Facilitated by **Alison Laycock, PhD student, Menzies School of Health Research**

Date: Friday, 21 October 2016

Time: 8:30am to 12:00pm

Please register your attendance to the masterclass/es via reply email (CRE-IQI@menzies.edu.au) as soon as possible. Registration will close on **Monday, 11 October 2016.**

