



# Systems Thinking for Continuous Quality Improvement in Healthcare Masterclass

Facilitated by

**Professor Ross Bailie**

**Date: Tuesday, 18 October 2016**

**Time: 2:00pm to 5:00pm**

**Place: Charles Darwin University, Building Red 9 - Room 9.1.45, Casuarina Campus**

**Systems Thinking** is being increasingly applied in delivery and management of healthcare. It focusses attention on how things work together to achieve an intended outcome and on understanding of the ‘whole’ system. Systems Thinking is vital to continuous quality improvement for the purpose of understanding how well components of the system are working together, and of where to focus efforts to enhance functioning of systems.

This Masterclass will enhance participants’ understanding of systems thinking, of how they can apply systems thinking in their professional roles, and of how systems thinking can be used to strengthen the health system through continuous quality improvement approaches.

## About Professor Ross Bailie



**Ross Bailie** is a Professor of Public Health with a special interest in continuous quality improvement and comprehensive primary healthcare. He is currently Scientific Director for the Centre for Primary Health Care Systems at Menzies School of Health Research, and will take up the role of Director of the North Coast University Centre for Rural Health with Sydney University in late September 2016.

Ross has worked in public health and health systems and services research for over 25 years. An enduring goal of his research has been to increase availability of information for policy and service planning, with a focus on equity and improvement in population health.

He currently leads the NHMRC funded Centre for Research Excellence in Integrated Quality Improvement, which aims to improve Aboriginal and Torres Strait Islander health outcomes by accelerating and strengthening large-scale primary health care quality improvement efforts.

Numbers are limited so please register your attendance with Perri Hull at [CRE-IQI@menzies.edu.au](mailto:CRE-IQI@menzies.edu.au)  
by no later than **Monday, 11 October 2016**

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