

AMSANT eHealth Bulletin 30/10/2015

Welcome to AMSANTs eHealth Bulletin. This is an update of eHealth happenings that affects AMSANT member services. Greg Henschke, AMSANT eHealth.

Communicare v14.7

Communicare version 14.7 is now ready to be rolled out. 14.7 brings with it a host of new and exciting features including:

- **Assisted registration for children under 14.** The new AR allows children under the age of 14, who are not on their parents Medicare card to be registered.
- **Offline queuing of documents.** On clicking the save and upload to the PCEHR button the document (s) are saved in the database and placed in a queue to be uploaded to the PCEHR and the window closed to allow you to continue with your work processes. For offline instances of Communicare on a laptop, these documents are sent when the laptop is synchronised with the services central database.
- **Fixes to PCEHR document templates** that are causing some failure in document sends to the PCEHR.
- **New NT standard clinical items** for Rheumatic Heart Disease (RHD).
- **Streamlined database upgrade process**, which will significantly reduce the downtime when upgrading Communicare.



Reminders about other version 14.7 PCEHR / MeHR functionality:

- If a patient is **registered for MeHR only**, documents will be sent to **MeHR**
- If a patient is **registered for MeHR & PCEHR**, documents will be sent to **PCEHR only**
- If a patient is **registered for PCEHR**, documents will be sent to **PCEHR only**.
- Pathology is currently only available through the patients MeHR file until pathology companies fix the technical solution for access through the PCEHR.
- Access to the MeHR through the Green Kanga continues so you can still view historical documents, plus this gateway still allows access to the RHD and Immunisation Registers.

Services are strongly encouraged to book their upgrade to version 14.7 ASAP as it provides necessary improved PCEHR functionality.

Northern Territory Government PCEHR Live

NTG hospitals and remote health centres are now "PCEHR Live" and are sending documents to the PCEHR for PCEHR registered patients.

Children under 14 years of age

Registering children under 14 years of age who are not on their parents Medicare card to the PCEHR is now possible through the Assisted Registration module in Communicare v14.7.



ACCHS PCEHR usage reports

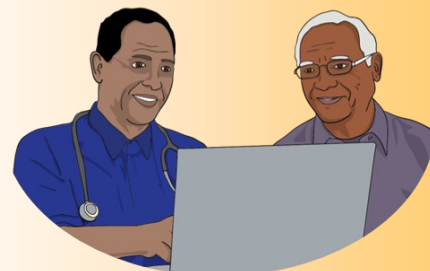
AMSANT receives daily reports from the Commonwealth Department of Health which show the number of PCEHR registrations and number of uploads and document views for each ACCHS. The reports are HPI-O based and do not identify patients or health professionals. We are currently putting these into a more user friendly report that we hope to share with each health service in the very near future. Data will only be provided to a health service from which the data pertains, not data from other services.



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PCEHR Registration.

The Federal Government has announced that the NT will not be a PCEHR Opt Out site. This means that it is important for the NT ACCHSs to register patients to the PCEHR so that your service has the many benefits of access to shared documents on the PCEHR. Further information can be found in PulseIT <http://www.pulseitmagazine.com.au/australian-ehealth/2743-two-trial-sites-for-opt-out-pcehr-trip-advisor-for-my-aged-care>



PCEHR Document Error

We are still seeing a variety of errors during registration of clients and uploading of documents to the PCEHR. To enable us to monitor, escalate and resolve these issues it would be great if services could please send screen shots and a brief message outlining error details. Error messages can be emailed to nicolle.marchant@amsant.org.au

Education and Training Resources

We are in the process of developing a simple PCEHR 'train the trainer' model education resource kit compatible with Communicare v14.7. The kit will be suitable for health service staff to support the adoption and usage of eHealth. If you would like a resource kit or training please contact nicolle.marchant@amsant.org.au

eHealth NT website

The eHealth NT website provides information and resources targeted towards healthcare providers in the Northern Territory and provides a list of participating health care practices including those who are offering PCEHR assisted registration. If you would like to have your health service name and location displayed on the website please email nicolle.marchant@amsant.org.au.

CQI Collaborative workshop and eHealth/Communicare forum

The AMSANT eHealth / Communicare Forum will now be on 1 day, Thursday 12th November, following the AMSANT CQI Collaborative on Tuesday 10th – Wednesday 11th November. Venue Double Tree Hilton—Darwin Esplanade. If you have not already registered to attend please contact the eHealth team or visit the AMSANT website <http://www.amsant.org.au/> for more information.



Assistance to Use the PCEHR

NT ACCHSs are urged to access the PCEHR, so remember that Nicolle Marchant is available to assist you with effectively using the PCEHR. Please give her a call on 89446677 or email for assistance. We are here to help you to effectively transition from the MeHR to the PCEHR. She will also be at the eHealth forum so make yourself known to her.

