

# eHealth



## eHealth Update March, 2016

Welcome to AMSANT's eHealth Bulletin for March, 2016. This is an update of eHealth happenings that affects AMSANT member services.

## My Health Record system

### PCEHR renamed to the My Health Record system

Following the review of eHealth systems by the Federal Department of Health, the PCEHR (national eHealth Record) has been rebranded to be called the My Health Record. In the NT, transition from the My eHealth Record to the national My Health Record continues, with NTG hospitals and remote health clinics and many NT ACCHSs now sending to, and viewing clinical documents from the national My Health Record.

To ensure that you continue to be able to access the most recent clinical documents for your patients from NTG hospitals and specialist, all NT ACCHSs should have the My Health Record module activated in Communicare.

Contact the Communicare Help Desk to activate the My Health Record transition module in Communicare. Assistance with training resources and troubleshooting can be obtained from Nicolle Marchant on 89446677 [nicolle.marchant@amsant.org.au](mailto:nicolle.marchant@amsant.org.au). Additional resources, news and information on the My Health Record can be found [here](#).

### Assisted registration

Legislation changes have been made to Assisted Registration for the national My Health Record. Click [here](#) to read the latest news.

## Security

### Security Notice: Ransomware called CryptoLocker from emails.

Some of our member services have advised they are currently receiving emails with

attachments that contain a 'Ransomware' malware. As the name suggest, once the email attachment is opened (or accessed), it automatically encrypts all your files, and advises you to pay a ransom amount before you can use your computer files again.

**Remember, NEVER open an email from senders who you do not know or are unsure of. Delete immediately.**

Sometimes, the viral email appears to come from someone you know. If it appears unusual or you are unsure, ring the person first to verify the email sent. If it is genuine, the person will send another email or be in contact another way.

Please ensure everyone in your organisation is aware of this. Want to know more, click [here](#).

## Communicare

### RHD check ups in 14.8

There is a Rheumatic Heart Disease (RHD) dataset now available in 14.8, which requires enabling in your system parameters if you wish to use this. The data set contains a RHD check up for any health worker (AHPs, RANS, GPs) to use, and a separate GP review. You may wish to combine these into one check or review if that suits your health service. If you already have your own RHD checks, there may be some useful qualifiers in these checks that you might like to add to your own.

The check ups have been created based on CARPA Standard Treatment Manual, the RHD guidelines, and one21seventy. They were created by a collaboration between interested staff from various ACCHSs, Menzies and the RHD Register. The RHD checks have been designed with automatic recalls to assist patient review and care. The recalls have NOT been enabled in this dataset, in case you already have your own system. Steve White has made an excellent guide which clearly describes setting up the recalls, accessed via the link [here](#).

### Communicare SQL reports available for hepatitis B and STIs

There are reports available to assist in managing hepatitis B and STIs, for users of Westerns pathology services. Feedback from a user of the hep B report said it is highly useful and assists in prioritising care and follow up for patients. This report is designed to be exported to excel and will provide patient names and results for HBsAg, HBsAb, HBcAb, HBeAg and HBeAb.

The syphilis report is also designed for users of Westerns pathology services, and reports on screening and results. The STI report can also provide time to treatment but as this is not so easy to do, for a variety of reasons, please contact the [Communicare helpdesk](#) to request this report (FAO Steve White). The hepatitis B and syphilis reports are available from [margaret.cotter@amsant.org.au](mailto:margaret.cotter@amsant.org.au) or click [here](#).

### Audit-C

The Audit-C (alcohol indicator) is in Communicare 14.8. Currently the behaviour of the clinical item is if the answer to question 1 is 'No', you need to enter a manual score of '0'. This has been changed in 14.9, where you will get an automated score of '0' if the answer to question 1 is '0'. You can request an update from the helpdesk if desired. (The way it currently works is actually less clicks).

### **"The computer should not be your boss" ...Making Communicare work for clinicians and patients**

AMSANT PHMO Dr Alex Hope is working with Ampilatwatja Health Centre to develop their Communicare into a more effective tool to support clinicians in their daily work with individual patients, while at the same time helping to have an impact at a population level. Click [here](#) to read the full story.

### **Communicare and ACIR issue**

Has anyone had an issue when trying to access ACIR through Communicare? If you have, could you please contact the [Communicare help desk](#) with details of the issue.

### **Communicare system administrator training - Alice Springs - CONFIRMED- 3 day administrator training course**

Due to popular demand, Communicare will now be running a three (3) day administrator training course in Alice Springs.

Reserve your spot today as they are strictly limited. Only ten (10) places available.

Date: Tues 19th April 2016 - Thurs 21st April 2016

Time: 9am - 4pm daily

Price: \$1,750 (EX-GST) per participant.

Training Type: Classroom Based

Location: Northern Territory

Exact venue TBC (Alice Springs)

Facilitator: Paul "PJ" Connolly

Places Available: 10 only

Price is for course attendance only and does not include travel, accommodation, meals and incidentals. Minimum number of course participants must be met for course to proceed.

## **Telehealth**

### **Telstra Reconciliation Action Plan (RAP)**

The Telstra RAP infrastructure project is going well. We now have our five sites for the current financial year and are keen to pursue agreement from five more sites to allow quick implementation early in July. For those remote organisation who are interested in securing video conferencing equipment, improving internet connectivity and having 12 months of free connectivity, please feel free to contact David Murtagh from the eHealth team for further information.

### **Telehealth**

“Telstra has worked with NT Health and the Aboriginal Medical Services Alliance Northern Territory (AMSANT) to pilot the NTCS with the Anyinginyi Health Aboriginal Corporation in Tennant Creek and the Santa Teresa Health Centre near Alice Springs. This has provided the clinics with dedicated services that connect into NT Health’s existing telehealth network.” To read about the success of this project follow the link [here](#).

### **Secure Messaging audits**

The eHealth team is undertaking secure message audits for organisations to confirm software changes made to Communicare. The changes improve the interaction with the Argus system and where made in Communicare v14.8. and allow better information to be compared to the messages received by NT DoH. Contact David Murtagh for more information.

## **Information Management**

### **Information management, How important is it?**

Trusting in yesterday’s processes and systems for managing information can lead to increased risk, as well as inefficient practices. It is now expected that organisations be equipped with modern tools and solutions that supports transparency, accountability and productivity. Click [here](#) for the full article.

At AMSANT, we continually investigate different approach and strategies to mitigate risk and advocate the use efficient tools and systems that support day to day business activities. To know more about these strategies and solutions, please send your email to [venjie.diola@amsant.org.au](mailto:venjie.diola@amsant.org.au).

## **Keep up to date**

Want to keep up to date between eHealth Bulletins? The AMSANT website is a wealth of up to date information. It includes the AMSANT eHealth Twitter site where we post updated stories on eHealth from national news sources. Click [here](#).

From Greg Henschke and the AMSANT eHealth Team.  
Compilation and editing of this edition by Nicolle Marchant.

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