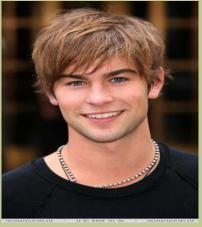
# What can you make happen when you are **NOT** Sexy!

### Katherine Region's story 2014-2017

Monica Ostigh CQIF Katherine Region CQI Collaborative Darwin 2017

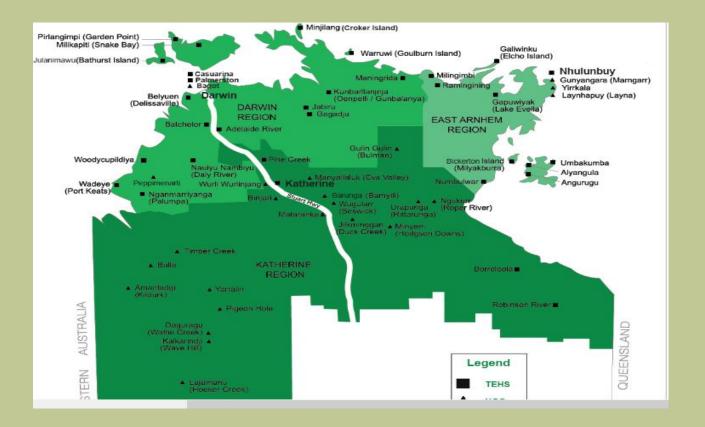




### Definition: Not Sexy is when you can't have breakfast at Darwin Airport and be home on your verandah for a beer/wine by 7.30pm that night

















# Staffing

### The good

A focused management team Staffing stable in 3 out of 4 centres The Bad Cut to Programs such as SWW The Ugly

Staff rotations

186 rotations =150 orientations





# Regionalisation









## Because it isn't all about the staff..

- Flow through for clients has improved.
- KPI's have continue to improve.
- There are no black spots on the Traffic Light Report.
- The number of client complaints and ministerial requests have decreased.



### **BRL TRL**

2016

#### Adult Health Checks

20

			AHC Review	
	Population 15 years and older :	696	72	10%
15	Population < 5 :	101	57	56%
	Population 5 to 15 :	260	31	12%
	Population 15 -55 :	599	56	9%
	Population >55 :	97	16	16%

#### Adult Health Checks

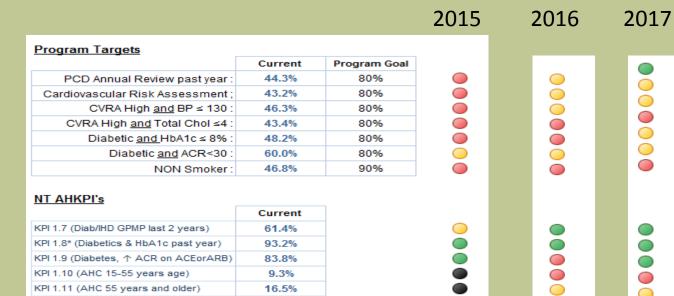
		AHC Review	
Population 15 years and older :	626	298	48%
Population < 5 :	81	56	O 69%
Population 5 to 15 :	259	47	18%
Population 15 -55 :	533	246	46%
Population >55 :	93	52	56%

#### Adult Health Checks

		AHC Review	
Population 15 years and older :	645	311	48%
Population < 5 :	76	51	67%
Population 5 to 15 :	212	57	27%
Population 15 -55 :	548	254	<b>46%</b>
Population >55 :	97	57	59%
	Population < 5 : Population 5 to 15 : Population 15 -55 :	Population < 5 : 76   Population 5 to 15 : 212   Population 15 - 55 : 548	Population 15 years and older : 645 311   Population < 5 :







16.5%



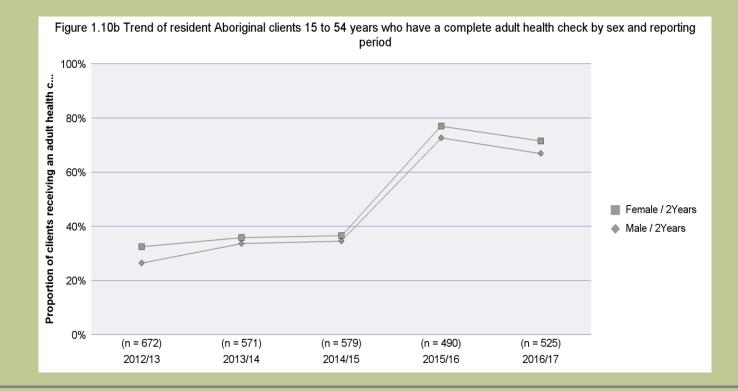
GOVERNMENT

#### www.nt.gov.au

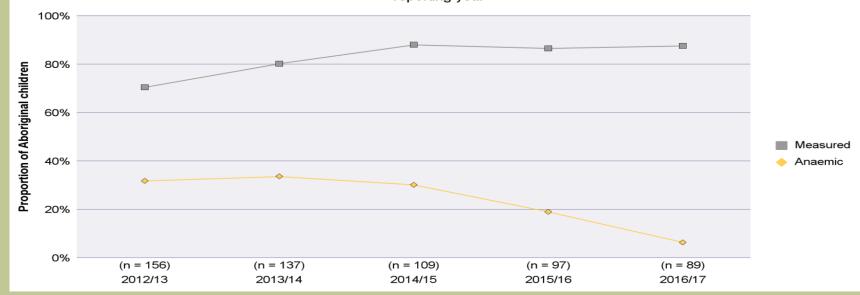
KPI 1.11 (AHC 55 years and older)

Key Performance Indicators	Top End Health Service	Katherine	TE Central	TE East Arnhem South	TE W. Arnhem/ Maningrida	TE West
Population	1,723	146	188	242	627	520
KPI 1: Children on a Healthy Under 5 Care Plan	96%	99%	98%	92%	95%	98%
KPI 2: Healthy Under 5 Kids Coverage	71%	65%	89%	54%	69%	78%
KPI 3: Healthy Under 5 Kids Compliance	-	-	-	-	-	-
KPI 4: Children on an Immunisation Care Plan	95%	98%	99%	90%	93%	96%
KPI 5: Immunisation Timeliness	67%	71%	61%	57%	62%	80%
KPI 6: Haemoglobin Testing	76%	84%	86%	72%	72%	78%
KPI 7: Anaemia rates	16%	17%	14%	6%	22%	14%
KPI 8: Children on an Anaemia Care Plan	34%	28%	29%	30%	42%	27%
KPI 9: Timeliness of Anaemia Care Plan	-	-	-	-	-	-
KPI: 10 Growth Monitoring	71%	79%	82%	68%	65%	73%
KPI: 11 Children on a Growth Action Plans	12%	5%	15%	36%	8%	7%
KPI 12: Timeliness of Growth Action Care Plan	-	-	-	-	-	-

Key Performance Indicators	Top End Health Service	Katherine	TE Central	TE East Arnhem South	TE W. Arnhem/ Maningrida	TE West
Population	1,594	136	172	229	590	467
KPI 1: Children on a Healthy Under 5 Care Plan	98%	97%	99%	99%	99%	96%
KPI 2: Healthy Under 5 Kids Coverage	66%	55%	82%	61%	59%	72%
KPI 3: Healthy Under 5 Kids Compliance	-	-	-	-	-	-
KPI 4: Children on an Immunisation Care Plan	98%	99%	99%	97%	97%	100%
KPI 5: Immunisation Timeliness	83%	86%	85%	83%	78%	89%
KPI 6: Haemoglobin Testing	84%	93%	99%	83%	77%	86%
KPI 7: Anaemia rates	10%	7%	6%	6%	18%	6%
KPI 8: Children on an Anaemia Care Plan	64%	88%	7 <b>8</b> %	60%	56%	81%
KPI 9: Timeliness of Anaemia Care Plan	-	-	-	-	-	-
KPI: 10 Growth Monitoring	86%	86%	97%	87%	80%	88%
KPI: 11 Children on a Growth Action Plans	41%	43%	22%	62%	42%	34%
KPI 12: Timeliness of Growth Action Care Plan	-	-	-	-	-	-

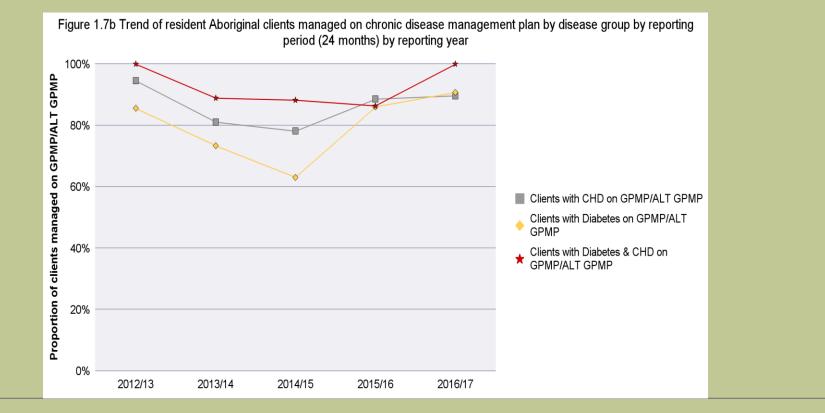






### Figure 1.6b Trend of resident Aboriginal children 6 to 59 months of age measured for Anaemia and recorded as Anaemic by reporting year







### What Have We Achieved









# Growing the workforce





### Improving the work space







## Recognition

2016 Nomination: Administrator Awards – Team

2016 Nomination: Chronic Disease Network Awards – Individual

2017 Nomination: Nursing and Midwifery Awards – Individual







