



#### **Australian Government**

**Department of Health and Ageing** 

# Six Thinking Hats

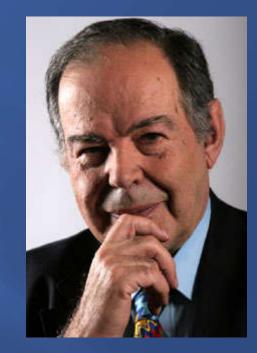


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#### Six Thinking Hats – background

Created by Edward De Bono Useful in many situations:

- structured meetings
- problem solving
- ✤ Generating ideas
- effective parallel thinking process
- could be used with other tools







Why use Six thinking hats

WE FIND OURSELVES IN SITUATIONS WHERE THERE IS:

- No systematic approach
- Different perspectives & points of view
- Emotions negative/ positive
- Participants are all wearing different hats – coming from different angles
- Participants loud/ strong ego's/shy/quiet





"OK, all those in favour of delegating decision-making, shrug your shoulders"

#### Why use Six thinking hats

#### Six thinking hats

- Provides structure to our thinking
- We can think collectively
- Focused
- Opportunities
- Creativity
- Facts

### Six Thinking Hats will assist you to

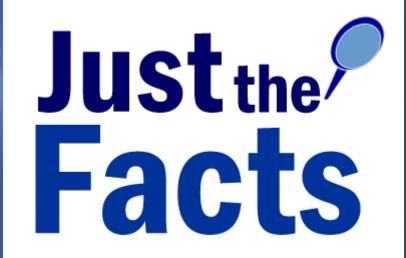
- look at problems, decisions, and opportunities systematically
- ★ use Parallel Thinking<sup>™</sup> as a group or team to generate more, better ideas and solutions
- make meetings much shorter and more productive
- reduce conflict among team members or meeting participants
- stimulate innovation by generating more and better ideas quickly
- create dynamic, results oriented meetings that make people want to participate

- go beyond the obvious to discover effective alternate solutions
- spot opportunities where others see only problems
- think clearly and objectively
- view problems from new and unusual angles
- make thorough evaluations
- ✤ see all sides of a situation
- keep egos and "turf protection" in check
- achieve significant and meaningful results

## White Hat - Facts



Information known
Need to ask
questions to find out
missing information
Neutral and objective



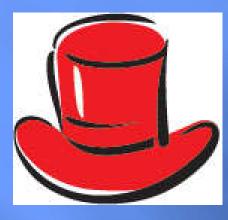
### White Hat - Facts

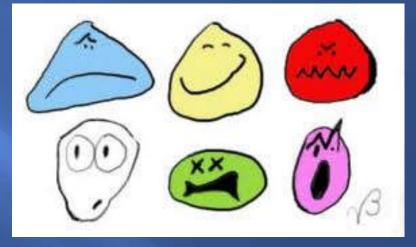


•What information do we have?
•What information is missing?
•How do we get more information?



# **Red Hat - Emotions**

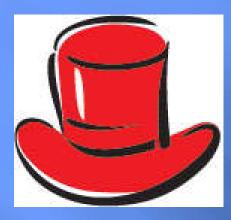




Feelings
Hunches
Intuition
Share feelings, fears,
likes, dislikes, loves and
hates
No reasons given



## **Red Hat** - Emotions



•What do you like about the idea?
•How do you feel about this?
•What don't you like about the idea?



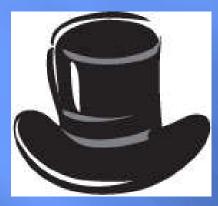
#### **Black Hat** – Negative Logic



Judgment
Devil's advocate
Difficulties, dangers, risks,
weaknesses
Things might go wrong
Logical reason
Negative, caution, criticism
Can be over used



## **Black Hat** – Negative Logic



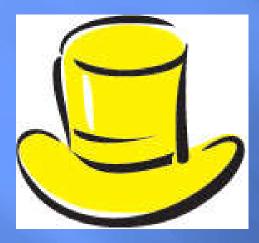
•Will it work?

•Does it fit?

•What are the dangers and the problems?



#### Yellow Hat - Positive Thinking

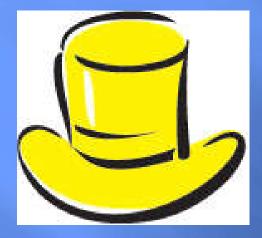




Brightness and optimism
Positives
Look for value and benefit
Opportunities
Vision



#### Yellow Hat - Positive Thinking





•What are the benefits?

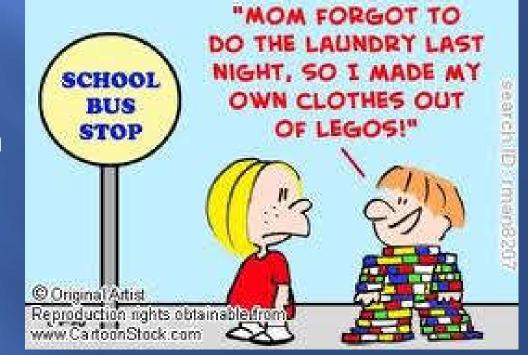
•Why should it work?



#### **Green Hat** - Creativity



Possibilities
Creativity & innovation
Alternatives
New concepts, ideas, perceptions
Brainstorming



## **Green Hat** - Creativity



Explore ideas
Alternatives
New ideas
Proposals and suggestions



"Thinking outside of the box is difficult for some people. Keep trying."

## **Blue Hat – Control**



Manage the thinking process
Control
Organises the conversation
Keeps on track
Follows the process
Over view
Plan



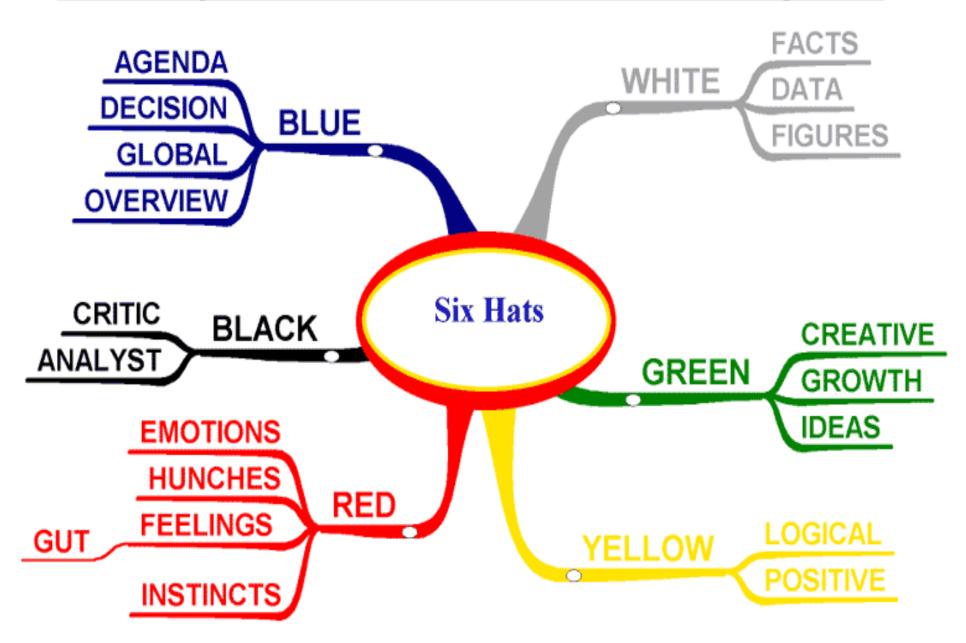
## **Blue Hat – Control**

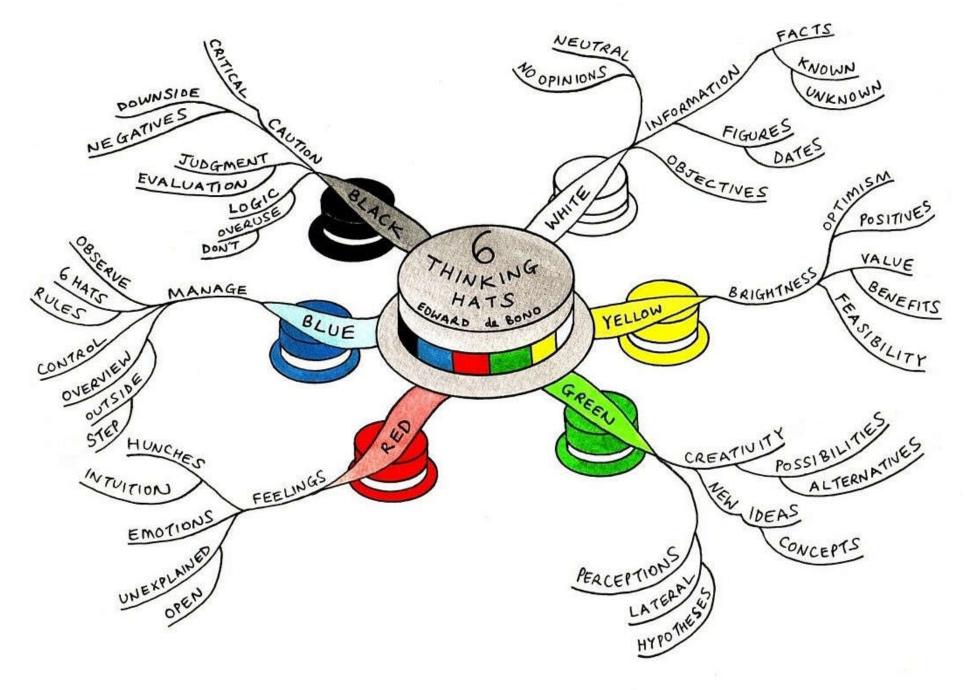


Where are we now?
What is the next step?
Where have we been?
What sort of thinking is needed?



#### Summary of Edward de Bono's Six Thinking Hats





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