



Welcome to the 'Your health. Your say.' survey

About the survey

This survey is your opportunity to have your say on what you want from a modern healthcare system. Tell us what you want, need and expect from a digitally enabled healthcare system that is focused on improving the health and wellbeing for all.

The feedback received through this survey will help to identify new ways to deliver more effective and efficient health and care, and guide the development of the National Digital Health Strategy.

Thank you for agreeing to provide your feedback!

Instructions

The survey will take approximately 15-20 minutes to complete and will be open until the end of January 2017.

A discussion paper is included with this survey for you to use as a reference if you wish.

Many questions provide you the opportunity to respond with a written answer, which may extend the time it takes to complete the survey. However, please feel free to provide short responses to express your view. Any question you prefer not to answer, or is not applicable to you or your organisation, may be skipped.

If you would like more information, have any questions, or need assistance with completing the survey, please email yoursay@digitalhealth.gov.au, or call the Agency Help Centre on 1300 901 001.

Privacy

Any personal information you provide in this survey will be used by the Agency to manage and analyse your submission for the purpose of finalising the National Digital Health Strategy. The Agency may also, where required, use your personal information to contact you to seek further information with regard to your submission. Where you consent to having your name, and the name of the organisation which you represent, made public, the Agency may disclose that information on the Agency website. For more information on the ways the Agency handle your personal information, how you can access and seek correction of the information, how privacy complaints can be made and how the Agency deals with such complaints, please see the Agency Privacy Policy on <http://www.digitalhealth.gov.au/privacy>

Please post completed surveys to
Your health Your say Survey
Australian Digital Health Agency
Level 25, 56 Pitt Street
Sydney NSW 2000

The survey is open until 31 January 2017

For the aspects of healthcare that you consider need improvement, what do you think are the barriers to improving performance in this area?

Being in control of your healthcare

One of the Australian Government's key aims is to empower people to be in control of their own care.

What does 'being in control of your healthcare' mean to you?

In recent times, digital technologies have changed the way we shop, travel, bank, and socialise. To what extent do you agree with the following statement:

Digital technology will transform and improve healthcare outcomes for Australia

- Strongly Agree
- Agree
- Indifferent
- Disagree
- Strongly Disagree

How would you like to see digital technologies change peoples' experiences of managing their health, and the way they interact with the healthcare system?

My Health Record

The Australian Government has built a system to enable Australians to have an online, personally controlled digital health record if they want one.

The My Health Record enables better access to important health information which are currently held in dispersed medical record systems around the country.

Australians who have a My Health Record are able to see their important health information, when and where they need it, and be able to share this information with trusted healthcare providers.

Do you use the My Health Record system?

- Yes
- No
- Unsure

What would you like the system to be able to do to make the *My Health Record* more useful for you?

What should be the immediate priority initiative for the My Health Record to ensure it delivers real value for clinicians and the public?

Health professionals

What gets in the way of health professionals being able to connect, communicate and coordinate with the right people?

What do health professionals need to be able to effectively connect, communicate and coordinate with the right people?

Organisational priorities and digital health

What are your organisation's priorities in respect to digital health or eHealth?

Data, technology and improved health and wellbeing

How could data and technology be better used to improve health and wellbeing?

Innovation in healthcare

What are the barriers or obstacles to innovation in health and care?

What opportunities would you prioritise in respect to innovation in health and care?

What support do entrepreneurs need to enable greater innovation in healthcare?

Some more information about you

What is your name? *Optional, leave blank if you wish to remain anonymous*

First name _____

Last name _____

Please tell us more about your organisation

Name of organisation: *Optional, leave blank if you wish to remain anonymous*

What type of organisation do you work for?

- Peak body representing health professionals
 - Health informatics company
 - Private health insurer
 - Government department
 - Other (please specify)
-

Organisation contact: *Optional*

Email address: *Optional*

Organisation's postcode: _____

Your responses

Responses to this survey may be published. Do you...?

- Consent to your comments being quoted publicly, as long as you, or your organisation, are not identified
- Consent to your comments being quoted publicly, and I want to be identified.
- Not wish to be directly quoted.