Danila Dilba Health Service

ABCD Collaborative Clinic

2019 AMSANT
CQI Collaborative

Children
Catching
Up



"We're all in this together"

What is the ABCD Clinic?





History

2014

2016

2018

- Child health was managed by a team based at Palmerston Clinic
- Identified risk of children not having equitable access to child services
- 26% increase in referrals in 12 months
- No additional resources.

- Visiting Paediatric Registrars and Consultants managed DDHS referred children
- Child PHC integrated into all clinics
- External Paediatric clinic review
- Systems review of Paediatric clinic in DDHS

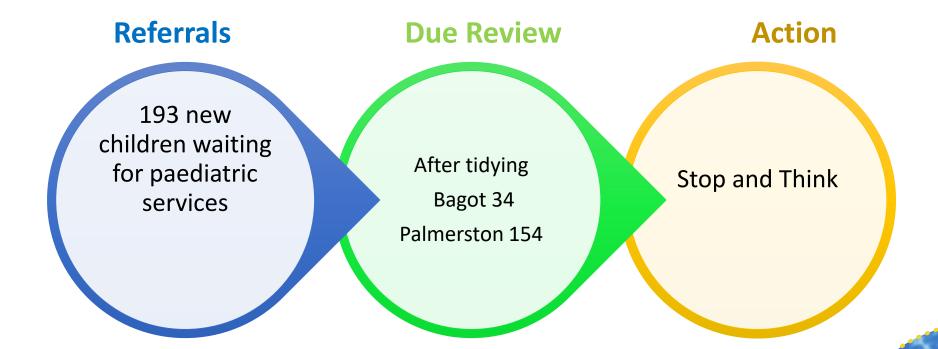


Evidence – 2016

Referrals **Consults Reviews** 113 134 183 consults children children for with visiting referred Paediatric regular for DDHS Registrar and Paed paediatric Consultant review services



Evidence – 2018





Aims

Target Service

 Children with developmental delay need help in system to ensure catch up.

Reduce

• Time between referral, diagnosis and plan for children with developmental problems.

Improve

 Engagement children with DDHS primary health care

Support

 Children and families through the complex journey of accessing services



Foundations for ABCD clinic

Process of audit and codesign for service need

Orientation to Communicare process for specialists

Integrated with PHC

Relationships with Paeds.

Best practice referral template

Work up before seeing Paed



What does it look like?

Learning and behavioral issues identified in PHC or education setting

Referred to TEHS for paediatric services Identified ABCD referrals returned to DDHS

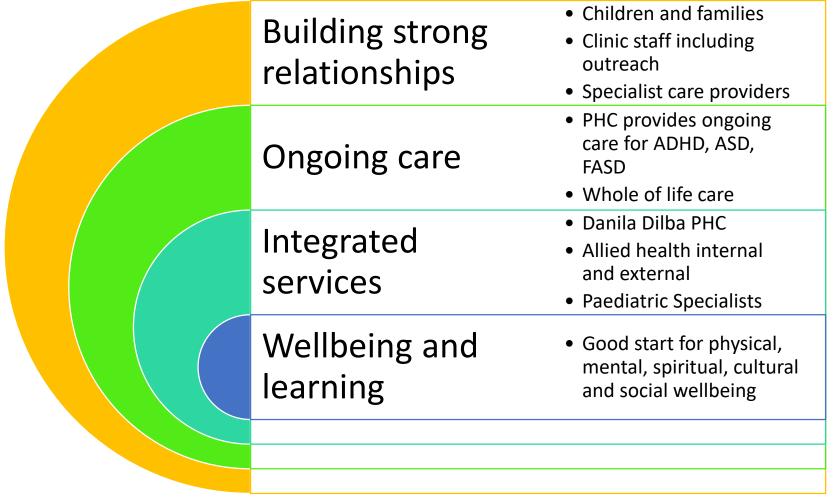
Sustainable service with constant improvement

DDHS GP initiates investigations and assessments

Paediatric OPD triage all referrals Clients are booked with visiting TEHS Paediatric Registrar



Health for Life





Communication about changes with families, carers, staff, and stakeholders.

Where to from here?



- What are our clients telling us about the ABCD clinic?
- Improve access to allied health.
- Communication.
- Continue to strengthen PHC capacity.
- 6 monthly reviews of model with TEHS
- Can we help address TEHS Did Not Attend?





Questions?

Thank you for letting us share a part of our story with you.



